



**DYNAMIC  
FLUID  
PRODUCTS INC.**



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To Our Valued Customers,

In order to keep you and our staff safe during this pandemic, we will be implementing the recommended social distance practices and temporarily no longer allowing walk-in customers in our store. Once the public health risk has subsided, we will allow walk-in customers back into the store. Please note that our store is still open during this time and we are fully operational and accepting inquiries and orders via phone, email, or through our social media pages. We are still open our regular weekday hours of 7am-5pm, but we will be closed on Saturdays until further notice.

If you do need to come to the store, we will have a drop off area setup by our customer entrance where any hose assemblies, repairs, or other parts that you have can be safely placed. Our toll free number (1-800-265-2656) will be posted so that you can call in to let our staff know what we can help you with. Our staff will then come out to get the parts from the drop off area and get the parts that you require, or have your hose assembly made up, while you wait and we will then place your order in the drop off area. Alternatively, we can also offer complimentary delivery on your order in our local area if you provide us with a drop off time and location.

Our goal is to provide you with the same level of service that we always provide, while adhering to social distancing practices. We have significant inventory on hand and we are ready to receive and process your orders. We appreciate your cooperation during these unprecedented times and we hope that everyone is safe. We appreciate your continued business.

Thanks,

John G. Horeth  
President  
Dynamic Fluid Products Inc