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Dear Customers

Since the World Health Organization has announced a global pandemic, concern has risen, understandably, about how to protect everyone's health going forward. Upon careful consideration, we have decided to continue to provide our customers the option of **shipping or pickup** so that they can continue to order the products they need to continue to be productive without putting their health at risk.

To clarify, **our store remains open**, and if you contact our sales staff, we will set product aside so it is ready for you if you wish to pick it up and or advise your choice of shipping.

In order to protect our customers as well as our staff, we will follow these procedures:

- we will provide appropriate sanitizing products such as wipes, hand sanitizer and vinyl gloves near the customer entrance
- we will increase the frequency of professional cleaning of our store
- we will maintain the advised social distance from our team members and customers to the best of our abilities

These are unprecedented times, and we are doing our best to assist our customers in a safe and efficient manner. Thank you for your continued patience and understanding while we wait for a return to normal routines.

John G. Horeth
President
Dynamic Fluid Products Inc